



# TARIFS

## YEAR 2023

## **PALACROCIERE Savona**

**PALACROCIERE**  
**Calata delle Vele - Darsena Nuova**  
**Savona Porto**  
**Italy**

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The unit Palacrociere Savona is part of the Company Costa Crociere S.p.A. and operates under state concession on the areas and buildings located in Savona port area named “Calata delle Vele”.

For the organization and technical/operational management of the structure, Costa Crociere is supported by the company Costamed Ship Services Srl, a Costa Crociere S.p.A. and IL Investimenti (Medov) subsidiary.

Here below you can find the contact details of the personnel managing the port facility:

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Gestione operativa

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Meet & Greet Operations

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**POSITION**

Palacrociere is located very close to the downtown of Savona. The piers included in the concession are n. 6/7/8/9/10 inside the port area "Darsena Nuova".

The access is simple and properly indicated by road signs. Savona-Vado highway exit is recommended to reach the terminal.

**SERVICES**

Palacrociere is able to offer high quality services to the guests and the ships

Functionality: functional management of spaces and flows. High quality of operational services and logistic.

Waiting time: nice and comfortable waiting areas before embarkation.

Processes: well defined and formalized processes.

Security: high quality of security services with skilled personnel and technological support.

Environment: waste disposal services at competitive prices.

## AREAS, BUILDINGS, STRUCTURES, EQUIPMENT

### PIERS

#### PORT OF SAVONA

##### **Pier 8/9/10 Calata delle Vele**

(n° 2 berths, 450 mt. length, 11,5 mt. depth)

##### **Banchina 7 Don Genta**

(n° 1 berth, 325 mt. length, 9,5 mt. depth)

Occasional use of public berths (12-13-14)

### TERMINAL AREAS

Total area of 46.500 sm:

29.900 sm, Terminal 1 (main terminal)

17.500 sm, Terminal 2 (second terminal)

#### **PALACROCIERE – Terminal 1**

Internal surface 7.000 sm

(waiting areas and services 5.600 sm; luggage area 1.400 sm.)

External surface (terrace and catwalk 2.700 sm.)

3 floors; 8 escalators; 4 lifts

1 information desk

1.200 seats

2 boarding gangways (fingers)

#### **PALACROCIERE – Terminal 2**

Connected to the Terminal West with a bridge of 20 m at first floor.

Internal surface 2.500 sm (waiting area 1.700 sm and luggage area 800 sm)

External surface (terrace and catwalk 1.000 sm)

2 floors, 2 escalators, 2 panoramic lifts

250 seats

1 boarding gangway (finger)

### SERVICES

Covered parking areas for bus

Open parking area for bus and vehicles

Conference room (120 seats)

**SECURITY**

Terminal areas completely fenced and surveilled  
 12 X-ray machines for hand luggage (8 Terminal 1, 4 Terminal 2)  
 5 X-ray machines for cabin luggage;  
 10 Archway metal detectors;  
 CCTV System for internal and external areas

**Various**

Water supply	Pressure 100 CM/h
Normal waste disposal	
Toxic waste disposal	
Waste recycling	
Bilge disposal	
Grey and black waters disposal on the pier 8/9/10	
Tug services (tugs with power from 3.300 to 4.200 Kw)	
Bar and restaurant service with panoramic terrace in the terminal West	
Meet & Greet assistance for embarking and disembarking guests	
Loading of provisions and material with the use of forklift with dedicated operators	

Above services are available to the customer and they are delivered by external suppliers.

## SERVICES AND TARIFS

### 1. NON-OPERATIONAL CALL

Ships calling the port without any commercial operation:

Euro 2,00 each linear metre (LOA) for 24 hours.

### 2. OPERATIONAL CALL

#### TURNAROUND CALL

Euro 10,00 each disembarking and embarking guest

Base service includes:

- Ship's berth
- Use of the boarding gangway (fingers)
- Use of the external areas and terminals (\*)
- Personalization of internal areas (ex. Specific videos and logos)
- Perimetral surveillance and main access control to the terminal by Shore Security Guards
- 100% X-Ray security controls of guests and hand-luggage
- Use of parking areas
- Luggage disembarking and embarking service, as specified:
  - Embarking: luggage transportation from the drop-off area to the ship
  - Disembarking: luggage transportation from the ship to the luggage area inside the terminal
  - Use of luggage claim area
  - Use of luggage trolleys
  - 100% of X-ray controls for embarking cabin luggage

NOTE: upon request it is possible to offer the delivery service directly to the cabin. Additional cost is to be defined according to the need and logistic of the ship

(\*) the following additional services, not included in the tariff, are available:

- |  |               |
|--|---------------|
| - VIP area: available hostess and food service           | Euro 500,00   |
| - Children room: available hostess and use of playground | Euro 200,00   |
| - Live music entertainment                               | Euro 1.000,00 |

**TRANSIT CALL**

Euro 5,00 each transit guest

Basic service includes:

- Ship's berth
- Use of the boarding gangway (fingers)
- Use of the external areas and terminals(\*)
- Personalization of internal areas (ex. Specific videos and logos)
- Perimetral surveillance and main access control to the terminal by Shore Security Guards
- 100% X-Ray security controls of guests and hand-luggage
- Use of parking areas

(\*) the following additional services, not included in the tariff, are available:

- |  |               |
|--|---------------|
| - VIP area: available hostess and food service           | Euro 500,00   |
| - Children room: available hostess and use of playground | Euro 200,00   |
| - Live music entertainment                               | Euro 1.000,00 |

**ADDITIONAL INFORMATION**

Total amount of terminal fee for each operative call has a minimum of € 5.000.

The above-mentioned tariffs are applied for daily operational calls, from 07.00 to 21.00, regardless of the duration of the same. In case of over-night calls, from 21.00 to 07.00, € 3.000 as a lumpsum tariff will be applied, regardless of the departure time.

**3. PARKING SERVICE**

Euro 13,00 per card/day

Service includes:

- Car Drop off inside the terminal area
- Parking of the vehicle during the cruise
- Car delivery at the end of the cruise inside the terminal area
- Insurance in case of damage